



Neighbour Sentiment Survey

2019 detailed guidelines

These guidelines have been developed by the Department of Industry, Innovation and Science, with advice from Geoscience Australia, independent market research company ORIMA Research the Kimba Consultative Committees, and the Barndioota Consultative Committees.

Overview

The Australian Government is committed to delivering the National Radioactive Waste Management Facility (the facility) on a site volunteered by the owner alongside a community that broadly supports hosting it. Indicators informing community sentiment include the community ballots, public submissions, and business and neighbour surveys.

This document provides more detail on eligibility and the method we will use to collect and manage the information you provide.

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Neighbour survey objective

To determine the sentiment held by direct and near neighbours of the nominated sites toward the facility.

Definitions

Nominated site/s means the part of the land at Lyndhurst, Napandee or Wallerberdina Station which was nominated under part two of the *National Radioactive Waste Management Act 2012*.

A *neighbour* is:

- a) a person or entity that, at the survey start date:
 - a. is the proprietor of a freehold estate registered as such in the Register Book under the *Real Property Act 1886 (SA)* for land within the neighbour radius; or
 - b. is a Crown lessee as registered in the Register of Crown Leases (referred to in the *Real Property Act 1886 (SA)*) for land within the neighbour radius,(each, an *owner*); or

- b) a person who, as at the survey start date, had resided within the neighbour radius for at least 30 consecutive days immediately prior to that date (a person resides at a place if they temporarily or permanently live at that place) (*a resident*),

provided that if the *neighbour* is an individual, they are 18 years or older. A neighbour cannot be the Crown in any capacity, a district council or any other State or Commonwealth government body.

The *neighbour radius*:

- for the purposes of the Kimba neighbour survey, is the 5 kilometre radius drawn from all points along the boundary of the nominated sites of Lyndhurst and Napandee, as determined by Geoscience Australia; and
- for the purposes of the Hawker/Quorn neighbour survey, is the 5 kilometre radius drawn from all points along the boundary of the Wallerberdina Station (as nominated), as determined by Geoscience Australia.

Survey start date means 4 November 2019.

Eligibility

Neighbours who are owners

Owners can be individuals or organisations (one response per owner per property). For clarity, owners that are:

- Trustees are entitled to one response per trustee per property; or
- Partners in a partnership are entitled to one response per partner per property.

Owners that are individuals must be aged 18 years or older on the survey date.

Neighbours who own an eligible property do not need to reside at the property to be eligible to participate.

Where a neighbour is both an owner and a resident, the neighbour will have one opportunity to participate as an owner (i.e. they do not have a second opportunity to participate because they are also a resident).

Where a neighbour is eligible to participate multiple times in the survey because they are the owner of multiple properties, the default approach will be to record their response once and to apply that response to each property they own. If they wish to record different responses for each property, they can elect to do so when contacted by ORIMA.

Neighbours who are residents

Neighbours who reside within the neighbour radius will be eligible if, on the survey date, they:

- are a person aged 18 or over; and
- have resided within the neighbour radius for at least 30 consecutive days prior (a person resides at a place if they temporarily or permanently live at that place).

A neighbour who is not an owner needs to either nominate or be nominated to participate and will be entitled to one survey response. To self-nominate, neighbours can contact the department through the Kimba or Hawker Offices, the hotline (1800 682 704), or by emailing radioactivewaste@industry.gov.au.

Participation process

Step 1 – Owners will receive a letter from the department asking them to:

- nominate to participate in the survey;
- provide the number of neighbours residing at the eligible property; and
- provide suitable time(s) to call.

Step 2 – For residents, the nomination period will be 10 business days from 4 November 2019 and residents can send their completed nomination form back to radioactivewaste@industry.gov.au or via the reply paid envelope supplied. The department reserves the right to include a resident if they are eligible to participate, notwithstanding that the nomination form was not provided within the nomination period.

Step 3 – On behalf of the department, ORIMA Research will contact the neighbours via phone at the convenient times provided and at least three attempts will be made to contact neighbours.

Note that you may be required to validate your neighbour status verbally over the phone during the survey or provide documentation that can validate that you are an owner or resident. This can include a driver licence, utility bill, lease arrangement, statutory declaration or record of employment for transient workers. If you are a resident, you may also be asked to provide a statutory declaration.

Methodology

Participant identification

Properties within the neighbour radius have been identified in conjunction with Geoscience Australia, and owners of these properties will be identified through information supplied by the South Australian Surveyor-General.

The size of properties within the neighbour radius will not be used to weight responses.

Validation

A letter will be sent to owners, asking them to complete a nomination form to participate in the survey.

During each individual survey a neighbour will be required to verbally confirm their eligibility.

Individuals may also be required to provide documentation that can validate their eligibility to participate in the survey eg. a driver's license or a statutory declaration.

Survey content

Eligible participants will be asked:

1. Do you support the proposed radioactive waste management facility neighbouring the property you own or where you reside? [Yes/No/Abstain]

Privacy

As this is a targeted survey of neighbours, you will be asked if you consent to allowing your individual view to be associated with your property. If you consent, only the department, the Minister for Resources and Northern Australia, and their representatives will have access to this information.

Except as noted above, individuals' survey responses will be treated as confidential. De-identified and aggregated findings from the survey may be published at the end of the consultation period.

The department is bound by the Australian Privacy Principles which regulate how entities may collect, use, disclose and store personal information. Please see the attached Privacy Collection Statement for further details on how the department will use your information.

Neighbour survey results may be analysed into categories such as: neighbours with a boundary to a nominated site, neighbours near to a nominated site, residents, owners and/or short term residents (being less than 6 months). (An example of a short term resident may be a transient worker.)

Results will be aggregated for each nominated site and may also be broken down by:

- support (support (Yes), opposition (No) and abstention); and
- neighbour type – neighbours with a boundary to a nominated site, neighbours near to a nominated site, residents, owners and/or short term residents.

Aggregated results will be included in the Community Sentiment Report provided to the Minister. The Minister may refer to the results in a proposed decision statement and statement of reasons prepared for the purposes of a declaration under section 14 of the *National Radioactive Waste Management Act 2012*.

The Community Sentiment Report will note that some people may have expressed their sentiment through multiple channels (i.e. the community ballot, business sentiment survey, submissions and this survey) and provided consent through other channels to publish their views.

Any personal or sensitive information collected will be dealt with in a manner consistent with the relevant privacy laws, including the *Privacy Act 1988*.

Implementation Timing

The neighbour surveys will be undertaken during or close to the respective community ballot periods for each geographic region, with the surveys to be completed once at least three attempts have been made to contact neighbours, but no later than the close of business on 19 December 2019.

Implementation includes a period of consultation on the neighbour survey guidelines and a neighbour participation nomination period.

Implementation Considerations

If no response to the initial letter sent to owners is received within two weeks, a follow up letter may be sent.

If the letter is not responded to after four weeks, the property may be visited by departmental representatives to check for occupancy and a letter will be left if appropriate (i.e. if the property appears occupied).

If it is deemed inappropriate to leave a letter at the property, a third and final letter will be sent to owners (if their address is different from the property address) requesting their input.

Departmental representatives will make themselves available in the community for a week during the survey period to conduct in-person interviews of neighbours if required.

About ORIMA Research

The Department has engaged ORIMA Research, an Australian company that provides end-to-end research and data analytics services to the public sector, to assist with validating the data set and ensuring that it aligns to the defined eligibility criteria.

ORIMA Research is an ISO20252 accredited company and an affiliate of the Australian Market and Social Research Society. ORIMA Research's preferred fieldwork partner is Action Market Research. Action Market Research is an Adelaide-based research company that ORIMA Research has worked extensively with since 2015 and is also ISO20252 accredited.