

Archived: Wednesday, 18 September 2024 3:30:54 PM

From: s22

To: s22

Subject: 64169 v2_GT16.1.20 [SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Attachments:

[64169 v2_GT16.1.20.docx](#);

\qc~~UNCLASSIFIED~~

From: s22

To: s22

Subject: Emailing: Attachment A - Complaint email from s22 Attachment D - RIF Feedback on s22 Draft Application [SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Attachments: Attachment A - Complaint email from s22 .msg; Attachment D - RIF Feedback on s22 Network Draft Application.msg;

Archived: Wednesday, 18 September 2024 3:50:57 PM

Your message is ready to be sent with the following file or link attachments:

Attachment A - Complaint email from s22

Attachment D - RIF Feedback on s22 Draft Application

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

~~UNCLASSIFIED~~

Archived: Wednesday, 18 September 2024 3:38:17 PM

From: s22

To: s22

Subject: Attachment H - PM notes on s22 complaint email [SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Attachments:

[Attachment H - PM notes on s22 complaint email.docx](#);

\qc~~UNCLASSIFIED~~

Archived: Thursday, 12 September 2024 11:55:48 AM
From: s22
To: s22
Cc: s22
Subject: FW: FOR ACTION: Final s22 Letter for your signature [SEC=~~UNCLASSIFIED~~]
Importance: Normal
Sensitivity: None

Hi s22

Re-drafted letters for your signature thanks.

s22

~~UNCLASSIFIED~~

From: Incubator Support Programme Management
Sent: Monday, 20 January 2020 3:54 PM
To: s22
Subject: RE: FOR ACTION: Final s22 Letter for your signature [SEC=~~UNCLASSIFIED~~]

Hi there s22

Could you please cast an eye over these redrafts and then forward on to s22 (as I am leaving shortly).

s22

s22

s22

s22

Cheers

s22
Incubator Support initiative

AusIndustry – Support for Business

Phone :s22
Internet: www.business.gov.au



Business

business.gov.au
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~~UNCLASSIFIED~~

From: s22
Sent: Monday, 20 January 2020 11:01 AM
To: s22 <s22@industry.gov.au>
Cc: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>; s22 <s22@industry.gov.au>
Subject: FOR ACTION: Final s22 Letter for your signature [SEC=~~UNCLASSIFIED~~]
Importance: High

Hi s22

Please find linked here the final ineligible letters to be send today to s22

For your signature, if you're happy with them (developed with legal assistance).

Let me know if you would like them printed for signature, or if you can use your electronic signature.

We can send them out to s22 from our inbox.

s22

s22

s22

s22

Thanks,

s22

ager - Innovation

Entrepreneurs' Programme Branch

AusIndustry – Support for Business

Phone: +s22 **I Email:** s22 @industry.gov.au

Department of Industry Innovation and Science I www.business.gov.au

Industry House, Level 9
10 Binara Street, Canberra ACT 2600
GPO Box 2013, Canberra ACT 2601
ABN 74 599 608 295



~~UNCLASSIFIED~~

Archived: Thursday, 12 September 2024 11:54:39 AM
From: s22
To: s22
Subject: FW: Request to undertake eligibility assessments [DLM=For Official Use Only]
Importance: Normal
Sensitivity: None

FYI

~~For Official Use Only~~

From: s22
Sent: Monday, 13 January 2020 10:36 AM
To: Incubator Support Programme Management
Cc: Incubator Support ; Incubator Support Programme Management ; s22 ; s22 ; s22
Subject: RE: Request to undertake eligibility assessments [DLM=For Official Use Only]

Hi s22

As requested, our team has conducted an independent review and I support s22 findings:

s22 is incomplete and not eligible

s22 is incomplete and the application is not eligible for the regional funding ratio

Please see links to the checklist in the email below.

Kind regards

s22

~~For Official Use Only~~

From: s22
Sent: Friday, 10 January 2020 4:10 PM
To: s22 <s22@industry.gov.au>
Cc: Incubator Support <Incubator.Support@industry.gov.au>; Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>; s22 <s22@industry.gov.au>; s22 <s22@industry.gov.au>
Subject: FW: Request to undertake eligibility assessments [DLM=For Official Use Only]
Importance: High

Hello s22

Please refer below the dochub links for the two eligibility checklists for s22 and s22

λρτφ::λοχη::αφ1::δβχη::αφ0::ηιχη::φ1::λανγ3081::χφ2::φσ22 s22

[NEI Application Eligibility Checklist -](#)

λρτφ::λοχη::αφ1::δβχη::αφ0::ηιχη::φ1::λανγ3081::χφ2::φσ22 s22

[NEI Application Eligibility Checklist -](#)

The two application forms are attached in this email together with the additional files provided by the applicant in support of the application – ‘s22 2020.pdf’ and ‘Appendices.zip’.

Regards

s22

Customer Service Manager - Victoria

Commercialisation

Entrepreneurs’ Programme Branch

AusIndustry – Support for Business

Phone | s22 | **Email:** s22 @industry.gov.au

www.business.gov.au | [Subscribe to news updates](#)

Department of Industry, Innovation and Science

Level 5, 111 Bourke Street, Melbourne VIC 3000
GPO Box 2013, Canberra ACT 2601
ABN 74 599 608 295



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The department acknowledges the traditional owners of the country throughout Australia and their continuing connection

to land, sea and community. We pay our respect to them and their cultures and to the elders past and present.

~~For Official Use Only~~

From: s22

Sent: Wednesday, 8 January 2020 9:34 AM

To: s22 <s22@industry.gov.au>

Cc: Incubator Support <Incubator.Support@industry.gov.au>

Subject: FW: Request to undertake eligibility assessments [DLM=~~For Official Use Only~~]

Importance: High

Hi s22

As discussed, could you please refer to s22 email and pick up this eligibility assessment?

Kind regards

s22

~~For Official Use Only~~

From: s22

Sent: Tuesday, 7 January 2020 2:55 PM

To: s22 <s22@industry.gov.au>

Cc: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>; s22 <s22@industry.gov.au>; s22 <s22@industry.gov.au>; s22 <s22@industry.gov.au>

<s22@industry.gov.au>

Subject: Request to undertake eligibility assessments [DLM=_____]

Importance: High

Hi s22

We would be most grateful if your team could undertake eligibility assessments on the following applications:

s22

s22

I have attached additional files provided by the applicant in support of the application.

These assessments are part of a review process , so we would like you and your team to just follow your normal processes in arriving at your decision. We do request you and your team only use the application and attachments provided by the customer and loaded into SGMS, and do not seek the opinion of PM, either of the Regional Incubator Facilitators, or any other departmental staff.

Kind regards

s22

A/g Assistant Manager
Incubator Support initiative

AusIndustry – Support for Business

Phone: s22



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sb240

~~For Official Use Only~~

From:**To:** s22**Subject:** FW: HOD Minute - s22 [DLM=~~Sensitive~~]**Importance:** Normal**Sensitivity:** None**Attachments:** Attachment A - Complaint email from s22 .msg; Attachment B - Application - s22 .pdf; Attachment B - Application s22 .pdf; Attachment C - Eligibility Letter - s22 - 's22 global incubator platform launch'.pdf; Attachment C - Eligibility Letter - s22 - 's22 global incubator MVP development'.pdf; Attachment D - RIF Feedback on s22 Draft Application.msg; Attachment E - Timeline of interactions with s22 .docx; Attachment F - s42 .docx; Attachment G - s22 NEI Application Eligibility Checklist - s22 .docx; Attachment G - s22 NEI Application Eligibility Checklist - s22 .docx; Incubator Support Program Guidelines.docx; Attachment H - PM notes on s22 complaint email.docx;
Archived: Wednesday, 18 September 2024 4:00:32 PM

s22

Incubator Support initiative
AusIndustry – Support for BusinessPhone +s22
Internet: www.business.gov.au

Sensitive

-----Original Message-----

From: s22
Sent: Wednesday, 29 January 2020 9:19 AM
To: s22 <s22@industry.gov.au>
Cc: s22 <s22@industry.gov.au>
Subject: HOD Minute - s22 [DLM=~~Sensitive~~]
Importance: High

Hi s22

We have prepared the draft HOD minute here
s22The HOD response letter is Attachment I
<https://dochub/div/ausindustry/programmesprojectstaskforces/epis/admin/Attachment%20I%20-%20HOD%20response%20letter.docx>

There is a lot here but kept in attachments - hopefully the minute itself is straightforward and to the point. We could talk through it tomorrow at our meeting as required.

Cheers

s22

~~Sensitive~~

From:
To: s22
Subject: FW: HOD Minute - s22 [DLM=~~Sensitive~~]
Importance: Normal
Sensitivity: None
Archived: Wednesday, 18 September 2024 3:55:55 PM

Having issues sending links. Driving me freaking nuts.

It does this after I send it.

Grrrr

Was previously having issues forwarding on the attachments, it was renaming two of them

Grrr

~~Sensitive~~

-----Original Message-----

From: Incubator Support Programme Management
Sent: Wednesday, 29 January 2020 9:23 AM
To: s22 <s22@industry.gov.au>
Cc: s22 <s22@industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

Sorry, that first hyperlink wasn't complete.

s22

~~Sensitive~~

Archived: Wednesday, 18 September 2024 4:03:18 PM
From:
To: s22
Subject: FW: s22 complaint question [DLM=~~Sensitive~~]
Importance: Normal
Sensitivity: None

~~\qcSensitive~~

From: s22
Sent: Tuesday, 17 December 2019 11:04 AM
To: s22 ; s22 ; s22
Subject: Re: s22 complaint question [DLM=~~Sensitive~~]

~~\qcSensitive~~

Hi s22

s22

Kind regards,
s22

s22

Regional Incubator Facilitator
Incubator Support Initiative
Entrepreneurs' Programme

Mobile: s22
Email: s22 @industry.gov.au
Internet: www.business.gov.au/

The Commonwealth has contracted Regional Incubator Facilitators (RIFs) for the provision of services in relation to programme applicants and Grantees of the Incubator Support initiative. The Commonwealth and RIFs exclude all liability to the maximum extent permitted by law for any loss, damage, cost or expense suffered or incurred arising from the use of, or reliance upon, any information contained within this email or any actions taken by the receiver in addressing issues or implementing recommendations identified in this email or provided separately by the RIFs. Mention of a particular technique or product does not imply endorsement by the Australian Government, nor does it imply that any similar product is inferior.

The information contained in this e-mail and any attachments to it is intended for the use of the addressee and is confidential. If you are not the intended recipient you must not use, disclose, read, forward, copy or retain any of the information. If you received this e-mail in error, please delete it and notify the sender by return e-mail or telephone.

The Commonwealth does not warrant that any attachments are free from viruses or any other defects. You assume all liability for any loss, damage or other consequences which may arise from opening or using the attachments.

The security of emails transmitted in an unencrypted environment cannot be guaranteed. By forwarding or replying to this email, you acknowledge and accept these risks.

~~lcSensitive~~

From: 's22' <s22 @industry.gov.au>
Date: Monday, 16 December 2019 at 3:29:47 pm
To: 's22' <s22 @industry.gov.au>, 's22' <s22 @industry.gov.au>, 's22' <s22 @industry.gov.au>
Subject: s22 complaint question [DLM=~~Sensitive~~]

Hi all

Does anyone have any record of s22 seeking further advice on the draft feedback he received last year? He claims he contacted the department in February without success.

Kind regards

s22

s22

A/g Assistant Manager
Incubator Support initiative

AusIndustry – Support for Business

Phone: s22

cid:image003.png@01D13810.D6295440

~~lcSensitive~~

Archived: Wednesday, 18 September 2024 4:06:08 PM

From:

To: s22

Subject: FW: ISI NEI Application Eligibility Decision letter for delegate signature - s22 - s22

[DLM=~~For Official Use Only~~]

Importance: Normal

Sensitivity: None

Attachments:

ISI NEI Application Eligibility Decision letter for delegate signature - s22 - s22 .docx;

Hi s22 – this is the draft letter I came up with, s42 .

I was wondering what your thoughts are on the letter too of course.

Cheers

s22

~~For Official Use Only~~

From: s22

Sent: Wednesday, 8 January 2020 2:36 PM

To: s22

Cc: s22 ; Incubator Support Programme Management ; s22

Subject: ISI NEI Application Eligibility Decision letter for delegate signature - s22 - s22 [DLM=~~For Official Use Only~~]

Hi s22

Ahead of your advice and for your thoughts and consideration, here is a draft of the letter I propose that s22 send to this customer.

Kind regards

s22

s22

A/g Assistant Manager
Incubator Support initiative

AusIndustry – Support for Business

Phone: s22



Australian Government
Department of Industry,
Innovation and Science

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sb240

~~For Official Use Only~~

Archived: Wednesday, 18 September 2024 4:04:55 PM

From:

To: s22

Subject: FW: information for incubator support initiative email! [SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Attachments:

[master_entrepreneurs_programme_members_export_10c5fd9444.zip](#);

Hey can you please check these spreadsheets to see if there is an entry for

s22

s22

s22

s22

s22

\qc~~UNCLASSIFIED~~

Archived: Wednesday, 18 September 2024 4:07:21 PM
From: [Incubator Support Programme Management](#)
To: s22
Cc: [Incubator Support Programme Management](#) s22
Subject: FW: s22 January dot points [SEC=~~U~~]
Importance: Normal
Sensitivity: None
Attachments:
[Document1.docx](#);

Hi s22
Should s22, CEO, s22 . contact you regarding today’s announcement, here’s some points that might be useful to you to have handy.

s22
s22

A/g Assistant Manager
Incubator Support initiative

AusIndustry – Support for Business
Phone: s22



~~UNCLASSIFIED~~

From: s22
Sent: Tuesday, 24 December 2019 11:26 AM
To: Incubator Support Programme Management
Subject: s22 January dot points [SEC=~~UNCLASSIFIED~~]

~~UNCLASSIFIED~~

S42

Archived: Wednesday, 18 September 2024 4:11:03 PM

From:

To: s22

Subject: s22 [SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

You know, I think the reasons you originally gave s22 are still the clearest reasons for why s22 is not an incubator and we should not hesitate to inject them into the letter or clear points for s22 to use if the customer calls.

|\rtf\2\lang3081\cf2\fs22 This project does not appear to be delivering services to Australian start-ups that will directly (through an Incubator program) help them to develop the capabilities to commercialise in overseas markets.

|\rtf\2\lang3081\cf2\fs22 The majority of the activities and costs are associated with setting up a MVP and then launching a platform, which is not in line with the intent of the ISI.

s22

Incubator Support initiative

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Internet: www.business.gov.au



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\qc~~UNCLASSIFIED~~

From:
To: s22
Cc: s22 [Incubator Support Programme Management](#)
Subject: Imbue Minute and attachments [SEC=~~UNCLASSIFIED~~]
Importance: Normal
Sensitivity: None
Attachments: B s22 2020 (main attachment).pdf; B OriginalSubmission - s22 - s22 .pdf; B OriginalSubmission - s22 - s22 .pdf; C Eligibility Letter - s22 - s22 .pdf; C Eligibility Letter - s22 - s22 .pdf; D RIF Feedback on s22 Draft Application - 20Nov18 DLM ~~For Official Use Only~~.msg; E Timeline of interactions with s22 updated..docx; F s22 - s42 .docx; G s22 NEI Application Eligibility Checklist - s22 .docx; G s22 NEI Application Eligibility Checklist - s22 .docx; H PM notes on s22 complaint email.docx; I HOD response letter.docx; _ HOD Minute - s22 .docx; A Complaint email from s22 DLM ~~For Official Use Only~~.msg;
Archived: Wednesday, 18 September 2024 4:16:51 PM

Hi s22, resent, the order changed in the final minute I see.

B s22 2020 (main attachment)
 B OriginalSubmission - s22 - s22
 B OriginalSubmission - s22 - s22
 C Eligibility Letter - s22 - s22
 C Eligibility Letter - s22 - s22
 D RIF Feedback on s22 Draft Application - 20Nov18 DLM ~~For Official Use Only~~
 E Timeline of interactions with s 22(1)(a)(ii) updated.
 F s22 - s42
 G s22 NEI Application Eligibility Checklist - s22
 G s22 NEI Application Eligibility Checklist - s22
 H PM notes on s22 complaint email
 I HOD response letter
 _ HOD Minute - s22
 A Complaint email from s22 DLM ~~For Official Use Only~~

Note: To protect against computer viruses, email programs may prevent you from sending or receiving certain types of file attachments. Check your email security settings to determine how attachments are handled.
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Archived: Thursday, 12 September 2024 11:52:51 AM
From: s 22(1)(a)(ii)
To: [Incubator Support Programme Management](#)
Subject: s22 applications follow up [SEC=~~UNCLASSIFIED~~]
Importance: Normal
Sensitivity: None

Hi team,

I don't have a record of s22 making the decision to fund the two s22 applications not eligible.

Also, the letters that s22 told me were sent to the customer a few weeks back are not in DocHub, as far as I can see.

Can we please have a quick chat tomorrow and figure out how to square this all away.

Thanks

s22

s22

e Manager, Queensland State Office

Accelerating Commercialisation & Incubator Support Delivery

Entrepreneurs' Programme Branch
AusIndustry - Support for Business

Phone +s22
Mobile: +s22
Internet: www.business.gov.au | [Subscribe to news updates](#)

Department of Industry, Innovation and Science
Level 13, 100 Creek Street, Brisbane QLD 4000
GPO Box 2013 Canberra ACT 2601
ABN 74 599 608 295



The department acknowledges the traditional owners of the country throughout Australia and their continuing connection to land, sea and community. We pay our respect to them and their cultures and to the elders past and present

\qc~~UNCLASSIFIED~~

Archived: Wednesday, 18 September 2024 4:18:34 PM

From:

To: s22

Subject: ISI NEI Application Eligibility Decision letter for delegate signature - s22 [SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Attachments:

ISI NEI Application Eligibility Decision letter for delegate signature - s22 .docx;

\qc~~UNCLASSIFIED~~

Archived: Wednesday, 18 September 2024 4:23:01 PM

From:

To: s22

Cc: [Incubator Support Programme Management](#)

Subject: ISI77123_s22

Application outcome Letter [DLM=~~For Official Use Only~~]

Importance: Normal

Sensitivity: None

Attachments:

[ISI77123_s22](#)

[_Application outcome Letter.docx](#);

Hi s22

I wanted to share another recent letter sent to a customer advising them their application was ineligible.

Of note is its brevity.

In the draft I have sent you for s22 I trust have tied all points to a Guidelines point and tried to provide constructive examples direct from the guidelines.

For what it is worth, we do not consider s22 to be an Incubator in the context of ISI, but there seems little value in attempting to make that point.

s22

~~For Official Use Only~~

Archived: Wednesday, 18 September 2024 4:24:28 PM

From: s22

To: s22

Subject: s22 NEI Application Eligibility Checklist - s22

[SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Attachments:

s22 NEI Application Eligibility Checklist - s22 .docx;

\qc~~UNCLASSIFIED~~

From: s22**To:** s22**Subject:** Minute to HOD - s22 Complaint [DLM=~~Sensitive~~]**Importance:** Normal**Sensitivity:** None

Attachments: Attachment A - Complaint email from s22 .msg; Attachment C - Eligibility Letter - s22 - 's22 .pdf; Attachment C - Eligibility Letter - s22 - 's22 .pdf; Attachment D - RIF Feedback on s22 Draft Application.msg; Attachment E - Timeline of interactions with s22 .docx; Attachment F - s42 .docx; Attachment G - s22 NEI Application Eligibility Checklist - s22 .docx; Attachment G - s22 NEI Application Eligibility Checklist - s22 .docx; Attachment H - PM notes on s22 complaint email.docx; Attachment I - HOD response letter.docx; Incubator Support Program Guidelines.docx;

Archived: Wednesday, 18 September 2024 4:30:04 PM

 Hi s22

For your consideration, the draft Minute to s22 is here, and the draft response letter is here.

Attachment A - Complaint email from s22
 Attachment C - Eligibility Letter - s22 - 's22
 Attachment C - Eligibility Letter - s22 - 's22
 Attachment D - RIF Feedback on s22 Draft Application
 Attachment E - Timeline of interactions with s 22(1)(a)(ii)
 Attachment F - s42
 Attachment G - s22 NEI Application Eligibility Checklist - s22
 Attachment G - s22 NEI Application Eligibility Checklist - s22
 Attachment H - PM notes on s22 complaint email
 Attachment I - HOD response letter
 Incubator Support Program Guidelines

Kind regards

s22

Incubator Support initiative
 AusIndustry – Support for Business

Phone +s22

Internet: www.business.gov.au

~~Sensitive~~

Archived: Thursday, 12 September 2024 12:00:00 PM
From: s22
To: s22
Cc: s22
Subject: RE: FOR ACTION: Final s22 Letter for your signature [SEC=UNCLASSIFIED]
Importance: Normal
Sensitivity: None

Hi s22

s42

s22

Good afternoon s22,

Please find attached letters advising you of the outcome of the s22

Thank you for your interest in the Incubator Support initiative and for taking the time to submit an application for a grant.

Kind regards,

s22

Program Manager

Incubator Support Initiative

\qcUNCLASSIFIED

From: s22
Sent: Monday, 20 January 2020 4:16 PM
To: s22
Cc: s22
Subject: RE: FOR ACTION: Final s22 Letter for your signature [SEC=UNCLASSIFIED]

Sorry to have been a bit of a pain with this. Signed letters attached.

Now need to prepare a response to the complaint email, including briefing for s22 and talking points for me (to brief s22 and respond to any phone calls).

Thanks

s22

\qcUNCLASSIFIED

From: s22
Sent: Monday, 20 January 2020 3:57 PM
To: s22 <s22@industry.gov.au>
Cc: s22 <s22@industry.gov.au>
Subject: FW: FOR ACTION: Final s22 Letter for your signature [SEC=UNCLASSIFIED]

Hi s22

Re-drafted letters for your signature thanks.

s22

\qcUNCLASSIFIED

From: Incubator Support Programme Management

Sent: Monday, 20 January 2020 3:54 PM
To: s22 <s22@industry.gov.au>
Subject: RE: FOR ACTION: Final s22 Letter for your signature [SEC=UNCLASSIFIED]

Hi there s22

Could you please cast an eye over these redrafts and then forward on to s22 (as I am leaving shortly).

s22

s22

s22

s22

Cheers

s22
Incubator Support initiative

AusIndustry – Support for Business

Phone +s22
Internet: www.business.gov.au



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~~UNCLASSIFIED~~

From: s22
Sent: Monday, 20 January 2020 11:01 AM
To: s22 <s22@industry.gov.au>
Cc: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>; s22 <s22@industry.gov.au>
Subject: FOR ACTION: Final s22 Letter for your signature [SEC=UNCLASSIFIED]
Importance: High

Hi s22

Please find linked here the final ineligible letters to be send today to s22

For your signature, if you're happy with them (s42).

Let me know if you would like them printed for signature, of if you can use your electronic signature.

We can send them out to Imbue from our inbox.

s22

s22

s22

s22

Thanks,

s22
ager - Innovation

Entrepreneurs' Programme Branch

AusIndustry – Support for Business

Phone: +s22 I Email: s22 @industry.gov.au

10 Binara Street, Canberra ACT 2600
GPO Box 2013, Canberra ACT 2601
ABN 74 599 608 295



~~UNCLASSIFIED~~

From: s22
To: s22
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]
Importance: Normal
Sensitivity: None
Archived: Thursday, 12 September 2024 12:00:31 PM

Thanks s22 - looks good.

ta
~~Sensitive~~

-----Original Message-----

From: s22
Sent: Wednesday, 29 January 2020 7:40 AM
To: s22 <s22@industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

Hi there

Attachment H is at

s22

Do let me know once you are happy and I'll sent to s22

Cheers

~~Sensitive~~

-----Original Message-----

From: s22
Sent: Tuesday, 28 January 2020 11:06 AM
To: s22 s22 @industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

Hi s22

This looks really good - I have made some little edits throughout.

Attach H is missing - can you send that through to me, otherwise im happy for you to send it to s22

Ta,
s22
~~Sensitive~~

-----Original Message-----

From: s22
Sent: Friday, 24 January 2020 11:42 AM
To: s22 <s22@industry.gov.au>
Subject: HOD Minute - s22 [DLM=~~Sensitive~~]

Hi s22

For your thoughts, the draft HOD minute is here
s22

The draft letter is here
s22

Attachment A - Complaint email from s22 Attachment B - Application - s22 Attachment B - Application
s22 Attachment C - Eligibility Letter - s22 - 's22',
Attachment C - Eligibility Letter - s22 - 's22',
Attachment D - RIF Feedback on s22 Draft Application Attachment E - Timeline of interactions with
s22 Attachment F - s42 Attachment G - s22 NEI Application Eligibility Checklist - s22
Attachment G - s22 NEI Application Eligibility Checklist - s22
Attachment H - PM notes on s22 complaint email Attachment I - HOD response letter

s22

~~Sensitive~~

From: s22
To: s22
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]
Importance: Normal
Sensitivity: None
Archived: Thursday, 12 September 2024 12:01:02 PM

Its all good - I just made some v small edits - good job on pulling all that together!

~~Sensitive~~

-----Original Message-----

From: s22
Sent: Wednesday, 29 January 2020 9:37 AM
To: s22 <s22@industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

Cheers, I should have waited until you responded but I just wanted to pack it all up and get it on s22 radar while she is online.

~~Sensitive~~

-----Original Message-----

From: s22
Sent: Wednesday, 29 January 2020 9:34 AM
To: s22 <s22@industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

Thanks s22 - looks good.

ta

~~Sensitive~~

-----Original Message-----

From: s22
Sent: Wednesday, 29 January 2020 7:40 AM
To: s22 <s22@industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

Hi there

Attachment H is at

s22

Do let me know once you are happy and I'll sent to s22

Cheers

~~Sensitive~~

-----Original Message-----

From: s22

Sent: Tuesday, 28 January 2020 11:06 AM
To: s22 <s22@industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

Hi s22

This looks really good - I have made some little edits throughout.

Attach H is missing - can you send that through to me, otherwise im happy for you to send it to s22

Ta,
s22
~~Sensitive~~

-----Original Message-----

From: s22
Sent: Friday, 24 January 2020 11:42 AM
To: s22 <s22@industry.gov.au>
Subject: HOD Minute - s22 [DLM=~~Sensitive~~]

Hi s22

s22

The draft letter is here

<https://dochub/div/ausindustry/programmesprojecttaskforces/epis/admin/Attachment%20I%20-%20HOD%20response%20letter.docx>

Attachment A - Complaint email from s22 Attachment B - Application - s22 Attachment B - Application s22 Attachment C - Eligibility Letter - s22 - 's22', Attachment C - Eligibility Letter - s22 - 's22', Attachment D - RIF Feedback on s22 Draft Application Attachment E - Timeline of interactions with s22 Attachment F - Legal advice Attachment G - s22 NEI Application Eligibility Checklist - s22 Attachment G - s22 NEI Application Eligibility Checklist -s22 Attachment H - PM notes on s22 complaint email Attachment I - HOD response letter

s22

~~Sensitive~~

From: s22
To: s22
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]
Importance: Normal
Sensitivity: None
Archived: Thursday, 12 September 2024 12:01:52 PM

Ah, it sounds like it is in one of those modes that wont let you edit, etc. I had one last week and had to re-start a whole new email.

BTW, can you forward me the response from s22 that s22 got - just out of interest

Ta!

~~Sensitive~~

-----Original Message-----

From: s22
Sent: Wednesday, 29 January 2020 9:56 AM
To: s22 <s22@industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

It was doing the same thing at work. When I go to forward on the email, so it has the attachments, it won't let me edit the text of my email in the normal way.
It seems to lose all formatting.

Just a curiosity!

~~Sensitive~~

-----Original Message-----

From: s22
Sent: Wednesday, 29 January 2020 9:51 AM
To: s22 <s22@industry.gov.au>
Subject: RE: HOD Minute - s22 [DLM=~~Sensitive~~]

How annoying - I hate that when Im working from home and things don't work!!

~~Sensitive~~

-----Original Message-----

From: s22
Sent: Wednesday, 29 January 2020 9:44 AM
To: s22 <s22@industry.gov.au>
Subject: FW: HOD Minute - s22 [DLM=~~Sensitive~~]

Having issues sending links. Driving me freaking nuts.

It does this after I send it.

Grrrr

Was previously having issues forwarding on the attachments, it was renaming two of them

Grrr

~~Sensitive~~

-----Original Message-----

From: Incubator Support Programme Management

Sent: Wednesday, 29 January 2020 9:23 AM

To: s22 <s22 n@industry.gov.au>

Cc: s22 <s22 @industry.gov.au>

Subject: RE: HOD Minute - s22 [DLM=s]

Sorry, that first hyperlink wasn't complete.

s22

~~Sensitive~~

Archived: Thursday, 12 September 2024 11:53:01 AM
From: s22
To: [Incubator Support Programme Management](#)
Subject: RE: s22 applications follow up [SEC=~~UNCLASSIFIED~~]
Importance: Normal
Sensitivity: None

Thanks, I have now closed off both applications in eSGMS as ‘not eligible’.

s22

\qc~~UNCLASSIFIED~~

From: Incubator Support Programme Management
Sent: Wednesday, 29 January 2020 2:47 PM
To: s22
Subject: FW: s22 applications follow up [SEC=~~UNCLASSIFIED~~]

Hi s22

Apologies - these are the letters that were signed by s22 – I will file them in DocHub.

s22

s22

\qc~~UNCLASSIFIED~~

From: s22
Sent: Wednesday, 29 January 2020 3:37 PM
To: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>
Subject: s22 applications follow up [SEC=~~UNCLASSIFIED~~]

Hi team,

I don't have a record of s22 making the decision to fund the two s22 applications not eligible.

Also, the letters that s22 told me were sent to the customer a few weeks back are not in DocHub, as far as I can see.

Can we please have a quick chat tomorrow and figure out how to square this all away.

Thanks

s22

s22

e Manager, Queensland State Office

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\qc~~UNCLASSIFIED~~

Archived: Thursday, 12 September 2024 12:02:26 PM
From: s22
To: s22
Subject: RE: s22 [SEC=~~UNCLASSIFIED~~]
Importance: Normal
Sensitivity: None

There are probably various ways you could come at it but I think we've landed on the most sensible..

~~UNCLASSIFIED~~

From: s22
Sent: Friday, 31 January 2020 8:22 AM
To: s22 <s22@industry.gov.au>
Subject: RE: s22 [SEC=~~UNCLASSIFIED~~]

Well If I had the option now I'd use the lines below, pretty much as they are. For if we can't use such lines in our decisions, we can't make any decisions!
I've just been second guessing it too much, and probably unnecessarily complicated it. 😊
It's really very simple.

~~UNCLASSIFIED~~

From: s22
Sent: Friday, 31 January 2020 8:15 AM
To: s22 <s22@industry.gov.au>
Subject: RE: s22 [SEC=~~UNCLASSIFIED~~]

😊 cool – its all good, I think you have done a great job with the letter and it covers everything satisfactorily.
We'll see if s22 has any comments and we can amend anything from there if needed.

~~UNCLASSIFIED~~

From: s22
Sent: Friday, 31 January 2020 8:09 AM
To: s22 <s22@industry.gov.au>
Subject: s22 [SEC=~~UNCLASSIFIED~~]

You know, I think the reasons you originally gave s22 are still the clearest reasons for why s22 is not an incubator and we should not hesitate to inject them into the letter or clear points for s22 to use if the customer calls.

- This project does not appear to be delivering services to Australian start-ups that will directly (through an Incubator program) help them to develop the capabilities to commercialise in overseas markets.
- The majority of the activities and costs are associated with setting up a MVP and then launching a platform, which is not in line with the intent of the ISI.

s22
Incubator Support initiative
AusIndustry – Support for Business

Phone +s22
Internet: www.business.gov.au



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~~UNCLASSIFIED~~

Archived: Thursday, 12 September 2024 12:04:07 PM

From: s22

To: s22

Subject: RE: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Oh, cool sorry I will tell s22 not to bother responding... !

Not sure what we put in the letter then, apart from ... ‘we have no record of further contact following the feedback...’?

~~UNCLASSIFIED~~

From: s22

Sent: Wednesday, 22 January 2020 11:16 AM

To: s22 <s22@industry.gov.au>

Subject: RE: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Sorry, I’ve already asked all.

From: s22

Sent: Wednesday, 22 January 2020 11:16 AM

To: s22 <s22@industry.gov.au>

Subject: FW: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

FYI – will see what he says, but I cant see any emails in our folders. I might try to check CRM.

s22

~~UNCLASSIFIED~~

From: Incubator Support Programme Management

Sent: Wednesday, 22 January 2020 11:15 AM

To: s22 <s22@industry.gov.au>

Subject: FW: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Hi s22

We are just drafting a response to this customer’s complaint and I just wanted to ask you about one thing in the complaint letter...

s22

We have looked through our records and cannot find anything.

Thanks,

s22

x s22

~~UNCLASSIFIED~~

From: s22
Sent: Tuesday, 10 December 2019 2:03 PM
To: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>
Cc: s22 <s22@industry.gov.au>
Subject: FW: Incubator Support initiative - applications from s22 [SEC=~~UNCLASSIFIED~~]

~~UNCLASSIFIED~~

From: s47G
Sent: Tuesday, 10 December 2019 12:46 PM
To: s22 <s22@industry.gov.au>
Subject: Re: Incubator Support initiative - applications from s22 [SEC=~~UNCLASSIFIED~~]

s22

s22

s22

On 4 Dec 2019, at 6:26 pm, s22 <s22@industry.gov.au> wrote:

Thanks s22 I will call you at 2.30pm on Monday, Melbourne time.

Specific areas I want to cover include:

1. Rationale for lodging two simultaneous and connected applications
2. Stage of the project – will any services be delivered to start-ups during either of the projects, which appear to be about construction of a social platform rather than a formal development program?
3. Regional grant percentage
4. Your share of project costs, including
 - a. Using forecast R&D expenditure from the project itself as matching funds
 - b. Evidence of s22 capacity and intent to make the proposed investment
 - c. Evidence of s22 capacity and intent to make the proposed investment
 - d. Using employee discounted salary as matching funds
5. Project plan level of detail
6. Administrative issues including CEO letter not including the full name of the applicant company

Regards
s22

~~UNCLASSIFIED~~

From: s22 [mailto:s22]
Sent: Wednesday, 4 December 2019 5:14 PM
To: s22 <s22@industry.gov.au>
Subject: Re: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

s22

On 4 Dec 2019, at 5:03 pm, s22 <s22@industry.gov.au> wrote:

Dear ^{s 22(1)(a)(ii)}s22

I am reviewing your two applications for grant support under the Incubator Support initiative, lodged on behalf of ^{s22}s22, and wanted to book some time to discuss these applications with you.

Please let me know which of the following times is suitable for you, for a 30 minute conversation:

1. Monday 9 December, 10.30am AEDT;
2. Monday 9 December, 2.30pm AEDT; or
3. Tuesday 10 December 10.30am AEDT.

Kind regards,

^{s22}s22

e Manager, Queensland State Office
Accelerating Commercialisation & Incubator Support Delivery
Entrepreneurs' Programme Branch
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Mobile: ^{+s22}+s22

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<image011.png> <image012.png> <image013.jpg> <image014.png>

<image015.png>

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Archived: Thursday, 12 September 2024 12:02:51 PM

From: s22

To: s22

Subject: RE: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Ha, sorry ☺

~~UNCLASSIFIED~~

From: s22

Sent: Wednesday, 22 January 2020 11:30 AM

To: s22 <s22@industry.gov.au>

Subject: RE: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

OK, was just typing the very same response.

s22

~~UNCLASSIFIED~~

From: s22

Sent: Wednesday, 22 January 2020 10:29 AM

To: s22 <s22@industry.gov.au>

Subject: FW: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Hi s22

Disregard, s22 said he already asked you about this.

Ta,

s22

~~UNCLASSIFIED~~

~~UNCLASSIFIED~~

From: Incubator Support Programme Management

Sent: Wednesday, 22 January 2020 11:15 AM

To: s22 <s22@industry.gov.au>

Subject: FW: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Hi s22

We are just drafting a response to this customer's complaint and I just wanted to ask you about one thing in the complaint letter...

s22 received written feedback from s22 on his draft applications in November 2018 (which we have a record of). He states in the complaint letter (highlighted below) that he reached out in February after this to get some clarification – do you remember/have a record of this occurring?

We have looked through our records and cannot find anything.

Thanks,

s22

x s22

DISR – for release under the FOI Act

Archived: Wednesday, 18 September 2024 4:31:01 PM

From: [Incubator Support Programme Management](#)

To: s22

Cc: [Incubator Support Programme Management](#) s22

Subject: RE: Complaint email from s22 [DLM=~~Sensitive:Legal~~]

Importance: Normal

Sensitivity: None

Hi s22

Do feel free to –s22 has I understand been copied in previously.

Cheers, s22

s22

[Incubator Support initiative](#)

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\qc~~Sensitive:Legal~~

From: s22

Sent: Monday, 13 January 2020 11:15 AM

To: Incubator Support Programme Management

Subject: RE: Complaint email from s22 [DLM=~~Sensitive:Legal~~]

Hi s22

Will you be comfortable if I send the below email to AC Prog Mgmt to consider?

AC is currently considering establishing a departmental committee to have the capability to refuse applications progressing to EPC. Points made by the below IS applicant could be useful for AC Prog Mgmt. Thank you.

Kind regards,

s22

\qc~~Sensitive:Legal~~

From: Incubator Support Programme Management

Sent: Friday, 10 January 2020 11:07 AM

To: s22 <s22@industry.gov.au>

Subject: Complaint email from s22 [DLM=~~Sensitive:Legal~~]

Hi s22 FYI, we have this complaint.

s22

A/g Assistant Manager
Incubator Support initiative

AusIndustry – Support for Business

Phone: s22



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~~Sensitive: Legal~~

From: s22

Sent: Tuesday, 10 December 2019 2:03 PM

To: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>

Cc: s22 <s22@industry.gov.au>

Subject: FW: Incubator Support initiative - applications from s22

~~[SEC-UNCLASSIFIED]~~

~~UNCLASSIFIED~~

From: s22 [<mailto:s22>]

Sent: Tuesday, 10 December 2019 12:46 PM

To: s22 <s22@industry.gov.au>

Subject: Re: Incubator Support initiative - applications from s22

~~[SEC-UNCLASSIFIED]~~

s22

s22

s22

On 4 Dec 2019, at 6:26 pm, s22 <s22 @industry.gov.au> wrote:

Thanks s22 I will call you at 2.30pm on Monday, Melbourne time.

Specific areas I want to cover include:

tmlrtf\f2\lang3081\cf2\fs22 Rationale for lodging two simultaneous and connected applications

tmlrtf\f2\lang3081\cf2\fs22 Stage of the project – will any services be delivered to start-ups during either of the projects, which appear to be about construction of a social platform rather than a formal development program?

tmlrtf\f2\lang3081\cf2\fs22 Regional grant percentage

tm\lrf\2\lang3081\cf2\fs22 Your share of project costs, including

tm\lrf\2\lang3081\cf2\fs22 Using forecast R&D expenditure from the project itself as matching funds

tm\lrf\2\lang3081\cf2\fs22 Evidence of s22 capacity and intent to make the proposed investment

tm\lrf\2\lang3081\cf2\fs22 Evidence of s22 capacity and intent to make the proposed investment

tm\lrf\2\lang3081\cf2\fs22 s22

tm\lrf\2\lang3081\cf2\fs22 Project plan level of detail

tm\lrf\2\lang3081\cf2\fs22 Administrative issues including CEO letter not including the full name of the applicant company

Regards

s22

~~UNCLASSIFIED~~

From: s22 [mailto:s22]

Sent: Wednesday, 4 December 2019 5:14 PM

To: s22 <s22 @industry.gov.au>

Subject: Re: Incubator Support initiative - applications from s22

~~[SEC-UNCLASSIFIED]~~

Hi s22

Monday at 2:30 will work best.

Are you able to provide a brief agenda, so we can best prepare?

Looking forward to it.. thank you.

Regards,

s22

On 4 Dec 2019, at 5:03 pm, s22 <s22 @industry.gov.au> wrote:

\sb240Dear s22

I am reviewing your two applications for grant support under the Incubator Support initiative, lodged on behalf of s22 , and wanted to book some time to discuss these applications with you.

Please let me know which of the following times is suitable for you, for a 30 minute conversation:

tm\lrf\2\lang3081\fs22 Monday 9 December, 10.30am AEDT;

tm\lrf\2\lang3081\fs22 Monday 9 December, 2.30pm AEDT; or

tm\lrf2\lang3081\fs22 Tuesday 10 December 10.30am AEDT.

Kind regards,

s22

e Manager, Queensland State Office

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\qc ~~UNCLASSIFIED~~

Archived: Thursday, 19 September 2024 9:44:02 AM

From:
To: s22 s22
Subject: RE: FOR ACTION: Final s22 Letter for your signature [SEC=~~UNCLASSIFIED~~]
Importance: Normal
Sensitivity: None

Great, thanks so much s22 and s22 .

\qc~~UNCLASSIFIED~~

From: s22
Sent: Monday, 20 January 2020 4:16 PM
To: s22
Cc: s22
Subject: RE: FOR ACTION: Final s22 Letter for your signature [SEC=~~UNCLASSIFIED~~]

Sorry to have been a bit of a pain with this. Signed letters attached.

Now need to prepare a response to the complaint email, including briefing for s22 and talking points for me (to brief s22 and respond to any phone calls).

Thanks

s22

\qc~~UNCLASSIFIED~~

From: s22
Sent: Monday, 20 January 2020 3:57 PM
To: s22 <s22@industry.gov.au>
Cc: s22 <s22@industry.gov.au>
Subject: FW: FOR ACTION: Final s22 Letter for your signature [SEC=~~UNCLASSIFIED~~]

Hi s22

Re-drafted letters for your signature thanks.

s22

\qc~~UNCLASSIFIED~~

From: Incubator Support Programme Management
Sent: Monday, 20 January 2020 3:54 PM
To: s22 <s22@industry.gov.au>
Subject: RE: FOR ACTION: Final s22 Letter for your signature [SEC=~~UNCLASSIFIED~~]

Hi there s22

Could you please cast an eye over these redrafts and then forward on to s22 (as I am leaving shortly).

s22

s22

s22

s22

Cheers

s22
Incubator Support initiative

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~~UNCLASSIFIED~~

From: s22
Sent: Monday, 20 January 2020 11:01 AM
To: s22 <s22@industry.gov.au>
Cc: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>; s22 <s22@industry.gov.au>
Subject: FOR ACTION: Final s22 Letter for your signature [SEC=~~UNCLASSIFIED~~]
Importance: High

Hi s22

Please find linked here the final ineligible letters to be send today to s22

For your signature, if you're happy with them (developed with legal assistance).

Let me know if you would like them printed for signature, of if you can use your electronic signature.

We can send them out to s22 from our inbox.

s22

s22

s22

s22

Thanks,

s22

ager - Innovation

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Phone: +s22 **I Email:** s22 @industry.gov.au

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~~UNCLASSIFIED~~

Archived: Thursday, 19 September 2024 9:53:04 AM
From:
To: s 22(1)(a)(ii)
Subject: RE: s22 complaint question [DLM=~~Sensitive~~]
Importance: Normal
Sensitivity: None

That's it, I'll just have a sentence summarising such things

Cheers!

\qc~~Sensitive~~

From: s22
Sent: Wednesday, 22 January 2020 11:32 AM
To: s22
Subject: FW: s22 complaint question [DLM=~~Sensitive~~]

So, we could mention the april and september contact maybe, but no record of feb..

Anyway will leave it to you

\qc~~Sensitive~~

From: Incubator Support Programme Management
Sent: Wednesday, 22 January 2020 11:17 AM
To: s22 <s22 @industry.gov.au>
Subject: FW: s22 complaint question [DLM=~~Sensitive~~]

\qc~~Sensitive~~

From: s22
Sent: Tuesday, 17 December 2019 11:04 AM
To: s22 <s22 @industry.gov.au>; s22 <s22 @industry.gov.au>; s22 <s22 @industry.gov.au>
Subject: Re: s22 complaint question [DLM=~~Sensitive~~]

\qc~~Sensitive~~

Hi s22

I have nothing in February My records show I spoke with him on the 23rd April. Notes just say 'ongoing' so likely further questions. Next contact was 16/9 with questions prior to feedback on the new application 29/10. I have always been available for questions so not sure if he tried to contact someone else in February? That doesn't make sense to me.

Kind regards,
s22

s22

Regional Incubator Facilitator
Incubator Support Initiative
Entrepreneurs' Programme

Mobile: **s22**Email: **s22** @[industry.gov.au](mailto:s22@industry.gov.au)Internet: www.business.gov.au/

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~~Sensitive~~

From: 's22' <s22@industry.gov.au>
Date: Monday, 16 December 2019 at 3:29:47 pm
To: 's22' <s22@industry.gov.au>, 's22' <s22@industry.gov.au>, 's22' <s22@industry.gov.au>
Subject: s22 complaint question [DLM=~~Sensitive~~]

Hi all

Does anyone have any record of **s22** seeking further advice on the draft feedback he received last year? He claims he contacted the department in February without success.

Kind regards

s22**s22**

A/g Assistant Manager
Incubator Support initiative

AusIndustry – Support for Business

Phone: **s22**

cid:image003.png@01D13810.D6295440

\sb240

~~lqc Sensitive~~

Archived: Thursday, 19 September 2024 9:54:36 AM
From: [Incubator Support Programme Management](#)
To: s22 [Incubator Support Programme Management](#)
Subject: RE: s22 applications follow up [SEC=~~UNCLASSIFIED~~]
Importance: Normal
Sensitivity: None

Hi s22

The eligibility letters went last week. Chat tomorrow and I'll load/share relevant docs.

Cheers!

~~lqc UNCLASSIFIED~~

From: s22
Sent: Wednesday, 29 January 2020 3:37 PM
To: Incubator Support Programme Management
Subject: s22 applications follow up [SEC=~~UNCLASSIFIED~~]

Hi team,

I don't have a record of s22 making the decision to fund the two s22 applications not eligible.

Also, the letters that s22 told me were sent to the customer a few weeks back are not in DocHub, as far as I can see.

Can we please have a quick chat tomorrow and figure out how to square this all away.

Thanks

s22

s22
e Manager, Queensland State Office

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~~UNCLASSIFIED~~

Archived: Thursday, 19 September 2024 9:55:34 AM

From:

To: s22

Subject: RE: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

That's basically it!

\qc~~UNCLASSIFIED~~

From: s22

Sent: Wednesday, 22 January 2020 11:29 AM

To: s22

Subject: RE: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Oh, cool sorry I will tell s22 not to bother responding... !

Not sure what we put in the letter then, apart from ... 'we have no record of further contact following the feedback...'?

\qc~~UNCLASSIFIED~~

From: s22

Sent: Wednesday, 22 January 2020 11:16 AM

To: s22 <s22 @industry.gov.au>

Subject: RE: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Sorry, I've already asked all.

\qc~~UNCLASSIFIED~~

From: s22

Sent: Wednesday, 22 January 2020 11:16 AM

To: s22 <s22 @industry.gov.au>

Subject: FW: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

FYI – will see what he says, but I cant see any emails in our folders. I might try to check CRM.

s22

\qc~~UNCLASSIFIED~~

From: Incubator Support Programme Management

Sent: Wednesday, 22 January 2020 11:15 AM

To: s22 <s22 @industry.gov.au>

Subject: FW: Incubator Support initiative - applications from s22

[SEC=~~UNCLASSIFIED~~]

Hi s22

We are just drafting a response to this customer's complaint and I just wanted to ask you about one thing in the complaint letter...

s22 received written feedback from s22 on his draft applications in November 2018 (which we have a record of). He states in the complaint letter (highlighted below) that he reached out in February after this to get some clarification – do you remember/have a record of this occurring?

We have looked through our records and cannot find anything.

Thanks,

s22

x s22

~~\qc UNCLASSIFIED~~

From: s22

Sent: Tuesday, 10 December 2019 2:03 PM

To: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>

Cc: s22 <s22@industry.gov.au>

Subject: FW: Incubator Support initiative - applications from s22 [SEC=~~UNCLASSIFIED~~]

~~\qc UNCLASSIFIED~~

From: s47G

Sent: Tuesday, 10 December 2019 12:46 PM

To: s22 <s22@industry.gov.au>

Subject: Re: Incubator Support initiative - applications from s22 [SEC=~~UNCLASSIFIED~~]

s22

s22

On 4 Dec 2019, at 6:26 pm, s22 <s22 @industry.gov.au> wrote:

Thanks s22 I will call you at 2.30pm on Monday, Melbourne time.

Specific areas I want to cover include:

tmlrtf\f2\lang3081\cf2\fs22 Rationale for lodging two simultaneous and connected applications

tmlrtf\f2\lang3081\cf2\fs22 Stage of the project – will any services be delivered to start-ups during either of the projects, which appear to be about construction of a social platform rather than a formal development program?

tmlrtf\f2\lang3081\cf2\fs22 Regional grant percentage

tmlrtf\f2\lang3081\cf2\fs22 Your share of project costs, including

tmlrtf\f2\lang3081\cf2\fs22 Using forecast R&D expenditure from the project itself as matching funds

tmlrtf\f2\lang3081\cf2\fs22 Evidence of s22 capacity and intent to make the proposed investment

tmlrtf\f2\lang3081\cf2\fs22 Evidence of s22 capacity and intent to make the proposed investment

tmlrtf\f2\lang3081\cf2\fs22 Using employee discounted salary as matching funds

tmlrtf\f2\lang3081\cf2\fs22 Project plan level of detail

tmlrtf\f2\lang3081\cf2\fs22 Administrative issues including CEO letter not including the full name of the applicant company

Regards

s22

\qcUNCLASSIFIED

From: s22 [mailto:s22]
Sent: Wednesday, 4 December 2019 5:14 PM
To: s22 <s22 @industry.gov.au>
Subject: Re: Incubator Support initiative - applications from s22

[SEC=UNCLASSIFIED]

s22

On 4 Dec 2019, at 5:03 pm, s22 <s22 @industry.gov.au> wrote:

\sb240Dear s22

I am reviewing your two applications for grant support under the Incubator Support initiative, lodged on behalf of s22 , and wanted to book some time to discuss these applications with you.

Please let me know which of the following times is suitable for you, for a 30 minute conversation:

tmlrtf\f2\lang3081\fs22 Monday 9 December, 10.30am AEDT;

tmlrtf\f2\lang3081\fs22 Monday 9 December, 2.30pm AEDT; or

Kind regards,

s22

e Manager, Queensland State Office

Accelerating Commercialisation & Incubator Support Delivery

Entrepreneurs' Programme Branch

AusIndustry - Support for Business

Phone +s22

Mobile: +s22

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Level 13, 100 Creek Street, Brisbane QLD 4000
GPO Box 2013 Canberra ACT 2601
ABN 74 599 608 295

The department acknowledges the traditional owners of the country throughout Australia and their continuing connection to land, sea and community. We pay our respect to them and their cultures and to the elders past and present.

~~UNCLASSIFIED~~

DISR – for release under the FOI Act

Archived: Thursday, 19 September 2024 10:07:14 AM

From:

To: s22

Subject: RE: Incubator Support Initiative - s22

- application outcomes [SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

\qc~~UNCLASSIFIED~~

From: s22

Sent: Wednesday, 29 January 2020 9:53 AM

To: Incubator Support Programme Management

Subject: FW: Incubator Support Initiative - s22

- application outcomes [SEC=~~UNCLASSIFIED~~]

FYI

\qc~~UNCLASSIFIED~~

From: s22 [mailto:s22]

Sent: Monday, 27 January 2020 11:44 AM

To: s22 <s22 @industry.gov.au>

Subject: Re: Incubator Support Initiative - s22

- application outcomes [SEC=~~UNCLASSIFIED~~]

s22

s22

\sb240On 20 Jan 2020, at 4:33 pm, Incubator Support Programme Management
<IncubatorSupport.ProgrammeManagement@industry.gov.au> wrote:

Good afternoon s22 ,

Please find attached letters advising you of the outcome of the two applications you submitted under the Incubator Support Initiative s22 and s22).

Thank you for your interest in the Incubator Support initiative and for taking the time to submit your applications.

Kind regards,

s22

Program Manager

Incubator Support Initiative

~~\qcUNCLASSIFIED~~

Archived: Thursday, 19 September 2024 10:08:50 AM

From:

To: s22

Subject: RE: information for incubator support initiative email! [SEC=~~UNCLASSIFIED~~]

Importance: Normal

Sensitivity: None

Yup, Brissie is best. You could tack on a day or two up there

\qc~~UNCLASSIFIED~~

From: s22

Sent: Tuesday, 7 January 2020 10:56 AM

To: s22

Subject: RE: information for incubator support initiative email! [SEC=~~UNCLASSIFIED~~]

I'm thinking anytime in August works. Are you still keen to fly out from Brisbane? I'll put together a little itinerary

\qc~~UNCLASSIFIED~~

From: s22

Sent: Tuesday, 7 January 2020 10:54 AM

To: s22 <s22@industry.gov.au>

Subject: RE: information for incubator support initiative email! [SEC=~~UNCLASSIFIED~~]

Can go at dates that suit you. Let's lock it in, get leave and book flights.

\qc~~UNCLASSIFIED~~

From: s22

Sent: Tuesday, 7 January 2020 10:09 AM

To: s22 <s22@industry.gov.au>

Subject: RE: information for incubator support initiative email! [SEC=~~UNCLASSIFIED~~]

That was a hideous s/s – close it down and send me some dates for the US trip

\qc~~UNCLASSIFIED~~

From: s22

Sent: Tuesday, 7 January 2020 10:05 AM

To: s22 <s22@industry.gov.au>

Subject: RE: information for incubator support initiative email! [SEC=~~UNCLASSIFIED~~]

ta

From: s 22(1)(a)(ii)
Sent: Tuesday, 7 January 2020 9:40 AM
To: s 22(1)(a)(ii) <s 22(1)(a)(ii)@industry.gov.au>
Subject: RE: information for incubator support initiative email! [SEC=~~UNCLASSIFIED~~]

No cigar for that gooby

~~\qcUNCLASSIFIED~~

From: s 22(1)(a)(ii)
Sent: Tuesday, 7 January 2020 9:33 AM
To: s 22(1)(a)(ii) <s 22(1)(a)(ii)@industry.gov.au>
Subject: FW: information for incubator support initiative email! [SEC=~~UNCLASSIFIED~~]

Hey can you please check these spreadsheets to see if there is an entry for

s22

s22

s22

s22

s22

~~\qcUNCLASSIFIED~~

Archived: Thursday, 19 September 2024 10:09:20 AM

From:

To: s22

Cc: s22 [Incubator Support Programme Management](#) s22

Subject: RE: ISI NEI Application Eligibility Decision letter for delegate signature - s22 - s22

[DLM=~~For Official Use Only~~]

Importance: Normal

Sensitivity: None

Hi s22

Just seeking an update on where this it at – we’re keen to take the next steps in our response to s22 complaint.

Kind regards

s22

s22

[Incubator Support initiative](#)

AusIndustry – Support for Business

Phone +s22

Internet: www.business.gov.au



Business

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lqc [REDACTED]

From: s22

Sent: Wednesday, 8 January 2020 2:36 PM

To: s22

Cc: s22 ; [Incubator Support Programme Management](#) ; s22

Subject: ISI NEI Application Eligibility Decision letter for delegate signature -s22 - s22 [DLM=~~For~~]

Hi s22

Ahead of your advice and for your thoughts and consideration, here is a draft of the letter I propose that s22 send to this customer.

Kind regards

s22

s22

A/g Assistant Manager

[Incubator Support initiative](#)

AusIndustry – Support for Business

Phone: s22



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Innovation and Science

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sb240

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Archived: Thursday, 19 September 2024 10:10:14 AM

From:

To: s22 s22

Cc: [Incubator Support](#) [Incubator Support Programme Management](#) s22

Subject: RE: Request to undertake eligibility assessments [DLM=~~For Official Use Only~~]

Importance: Normal

Sensitivity: None

Hi s22 s22

Thanks very much for carrying out this review work.

We have noted that your team has independently determined that neither application is eligible.

Kind regards

s22

Incubator Support initiative

AusIndustry – Support for Business

Phone +s22

Internet: www.business.gov.au



~~For Official Use Only~~

From: s22

Sent: Monday, 13 January 2020 10:36 AM

To: Incubator Support Programme Management

Cc: Incubator Support ; Incubator Support Programme Management ; s22 ; s22 ; s22

Subject: RE: Request to undertake eligibility assessments [DLM=~~For Official Use Only~~]

Hi s22

As requested, our team has conducted an independent review and I support s22 findings:

s22 is incomplete and not eligible

s22 is incomplete and the application is not eligible for the regional funding ratio

Please see links to the checklist in the email below.

Kind regards

s22

From: s22
Sent: Friday, 10 January 2020 4:10 PM
To: s22 <s22@industry.gov.au>
Cc: Incubator Support <Incubator.Support@industry.gov.au>; Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>; s22 <s22@industry.gov.au>; s22 <s22@industry.gov.au>
Subject: FW: Request to undertake eligibility assessments [DLM=~~For Official Use Only~~]
Importance: High

Hello s22

Please refer below the dochub links for the two eligibility checklists for s22 and s22

λρτφ::λοχη::αφ1::δβχη::αφ0::ηιχη::φ1::λανγ3081::χφ2::φσ22 s22 [NEI Application Eligibility Checklist - s22](#)

λρτφ::λοχη::αφ1::δβχη::αφ0::ηιχη::φ1::λανγ3081::χφ2::φσ22 s22 [NEI Application Eligibility Checklist - s22](#)

The two application forms are attached in this email together with the additional files provided by the applicant in support of the application – ‘s22 2020.pdf’ and ‘Appendices.zip’.

Regards

s22

Customer Service Manager - Victoria

Commercialisation

Entrepreneurs’ Programme Branch

AusIndustry – Support for Business

Phone | s22 | **Email:** s22 @industry.gov.au

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Department of Industry, Innovation and Science

Level 5, 111 Bourke Street, Melbourne VIC 3000
GPO Box 2013, Canberra ACT 2601
ABN 74 599 608 295



The department acknowledges the traditional owners of the country throughout Australia and their continuing connection

to land, sea and community. We pay our respect to them and their cultures and to the elders past and present.

\qc [REDACTED]

From: s22
Sent: Wednesday, 8 January 2020 9:34 AM
To: s22 <s22@industry.gov.au>
Cc: Incubator Support <Incubator.Support@industry.gov.au>
Subject: FW: Request to undertake eligibility assessments [DLM=~~For Official Use Only~~]
Importance: High

Hi s22

As discussed, could you please refer to s22 email and pick up this eligibility assessment?

Kind regards

s22

\qc [REDACTED]

From: s22
Sent: Tuesday, 7 January 2020 2:55 PM
To: s22 <s22@industry.gov.au>
Cc: Incubator Support Programme Management <IncubatorSupport.ProgrammeManagement@industry.gov.au>; s22 <s22@industry.gov.au>; s22 <s22@industry.gov.au>; s22 <s22@industry.gov.au>
Subject: Request to undertake eligibility assessments [DLM=~~For Official Use Only~~]
Importance: High

Hi s22

We would be most grateful if your team could undertake eligibility assessments on the following applications:

s22

s22

I have attached additional files provided by the applicant in support of the application.

These assessments are part of a review process, so we would like you and your team to just follow your normal processes in arriving at your decision. We do request you and your team only use the application and attachments provided by the customer and loaded into SGMS, and do not seek the opinion of PM, either of the Regional Incubator Facilitators, or any other departmental staff.

Kind regards

s22

A/g Assistant Manager
Incubator Support initiative

AusIndustry – Support for Business

Phone: s22



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