

Australian Industry Participation (AIP) Plan Executive Summary

1. General Project Details

Company Name: Accenture Australia Pty Ltd.

Description of the project: Accenture will provide the Department of Human Services (DHS) with system integration (SI) services relating to the Procurement of a Systems Integrator Panel for Welfare Payment Infrastructure Transformation (WPIT) Programme as requested under individual work orders agreed with DHS. As indicated by the DHS website, the WPIT programme is expected to run over several years. The initial phase (tranche 1) includes proposed scope of high level design, detailed design and implementation planning. Subsequent phases (tranches) will include build, test, implementation and support.

Estimated total project value: TBC

Project location: Canberra, ACT

Link to project information: <https://www.humanservices.gov.au/corporate/welfare-payment-infrastructure-transformation-programme>

Project contact for procurement information: Tony Calusic, Phone: (02) 9000 5587, Email: tony.a.calusic@accenture.com

2. Opportunities for Australian industry involvement

List of goods and services to be procured for the project and the expected opportunity for industry participation	Opportunities for Australian suppliers	Opportunities for overseas suppliers
System Integration Services:	Yes	No
(a) design and configuration of COTS software	Yes	No
(b) providing existing integration software (whether owned by the SIs, or third party products supplied by the SIs), and providing appropriate licensing, maintenance and support for that software	Yes	No
(c) development of new software functionality (which may also be re-used in other systems across the department), with appropriate licensing, maintenance and support for that functionality;	Yes	No
(d) integrating the system with other department and third party systems and products;	Yes	No
(e) provision of implementation software support tools, including providing appropriate licensing to the department and its contractors to access and use those tools; and	Yes	No
(f) provision of services to support the WPIT Programme (such as business transformation, solution design and programme management services).	Yes	No

Disclaimer: The information provided in the table above is based on an initial assessment by the company. Any questions or issues should be raised with the project contact.

3. Communication Strategy

- Accenture will create and maintain a list of subcontracting organisations (Accenture IT Supplier List) with whom we partner with to deliver services to DHS.
- Accenture will identify organisations to add to the Accenture IT Supplier List for delivering the services to DHS through:

- Direct requests to suppliers known to Accenture;
- Insight from panel vendors that are members of ITCRA (Information Technology Contract & Recruitment Association Ltd);
- Engaging new supplier agencies (who are currently not on the Accenture approved list) through an external payroll vendor; and
- Introductions to service providers through our existing IT recruitment agencies that are part of Accenture's IT Supplier List.
- Organisations may independently request addition to the Accenture IT Supplier List by contacting any Accenture Executive.
- Accenture will qualify organisations for the Accenture IT Supplier List through our standard procurement processes.
- Accenture will provide details of appropriate panel contracts on the Industry Capability Network to allow organisations to offer their services and add themselves to the Accenture IT Supplier List.
- Accenture will develop a Supplier Information Pack to assist suppliers in the entire process of engaging with Accenture
- The agencies Accenture work with will be selected in advance and setup as suppliers

4. Opportunities through all tiers of supply and in all stages of the project

- All suppliers working with Accenture will follow Accenture's delivery processes and standards.
- Accenture expects Australian suppliers to be able to meet these standards or demonstrate appropriate similar standards.
- All resources engaged on a project will be provided on the job training and knowledge transfer from Accenture regarding our delivery processes and standards.
- Suppliers are drawn from a pre-qualified list of suppliers
- Assessment of service requests will be based on a common set of criteria for all suppliers
- Suppliers to Accenture will be required to follow this AIP plan

5. Opportunities for longer-term participation

- As a consequence of working with Accenture all suppliers will be exposed to and gain experience in industry practices as suppliers will be required to execute work in accordance with our leading practices and methodologies for System Integration work.
- Accenture may assist Australian suppliers to integrate into our global supply chains through introductions, reference letters and recommendations for training and development.
- All suppliers will receive formal performance feedback on the outcome of an opportunity (whether successful or not). All suppliers will receive formal performance feedback on the progress and completion of specific activities performed for Accenture.
- Subcontracts will detail standards of service performance and delivery outcomes
- Suppliers working with Accenture will be exposed to leading practices which will enable them to improve capability

6. Procedures and Resources

- Accenture delivery processes include an internal contract management system which tracks deliverables, obligations and milestones associated with any project Accenture performs. That system will enable the Accenture Contract Manager to track performance against this AIP Plan, including logging of actions and dates and provide regular reporting on performance.
- The Accenture Program Management Office, in collaboration with Accenture Procurement, will develop and maintain the Accenture AIP Management Procedures regarding how opportunities will be communicated to, and contracted with, Suppliers on the Accenture IT Supplier List.